

## **Foxtown Boarding – Dog Grooming Service Agreement**

This Service Agreement ("Agreement") is entered into between the undersigned Customer ("Customer", "You", "Your") and Foxtown Boarding ("Foxtown Boarding", "Us", "We", "Ours"). By signing this agreement, the Customer agrees to the following terms and conditions regarding the grooming services provided by Foxtown Boarding.

### **1. Grooming Services**

Foxtown Boarding agrees to provide professional grooming services to the Customer's dog(s), including but not limited to bathing, hair trimming, nail clipping, ear cleaning, and any additional services requested by the Customer.

### **2. Appointments and Cancellations**

Appointments must be scheduled in advance. Cancellations must be made at least 48 hours before the appointment time. A 15% cancellation fee will apply otherwise.

### **3. Payment Terms**

Payment is due immediately upon completion. Accepted forms include cash, credit/debit cards, and local checks with valid ID. Returned checks incur a \$50 fee. Non-payment may result in retention of the dog until paid in full.

### **4. Pick-Up**

Dogs must be picked up within one hour of completion notice. Late pick-up may result in daycare or boarding charges. Dogs not picked up within 5 days may be forfeited per local law.

### **5. Health and Behavior**

Customer affirms the dog is healthy, non-aggressive, and up to date on vaccinations. Foxtown Boarding may refuse service if behavior poses a risk.

### **6. Extra Services**

Additional services such as flea treatment or dematting may incur extra fees and require customer consent.

### **7. Liability Waiver**

Customer releases Foxtown Boarding from all liability related to grooming services, including injury or illness.

### **9. Customer Expectations**

Grooming results may vary based on coat condition and behavior. Aggressive customer behavior will not be tolerated.

### **10. Photography and Media Release**

Customer grants Foxtown Boarding rights to use photos or videos of their dog for business purposes.

Customer Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Printed Name: \_\_\_\_\_

Dog's Name(s): \_\_\_\_\_